**Agenda for the Technical Assistance Mission in ADA University.**

**March 11**

10:00 – 10:30 Meeting with Vice Rector of Academic Affairs

10:30 – 11:30International benchmarking practices in HEIs and developing a Quality Culture

*Participants: The Deans*

11:30 – 11:45 Coffee-break

11:45 – 13:00 Interpretation of ESG in internal quality assurance of HEIs

*Participant: QA Team*:

13:00 – 14:00 Lunch

14:00 – 15:30 Implementation of the internal quality assurance mechanisms

*Participants: Heads of departments*

15:30 – 15:45 Coffee-break

15:45 – 16:45 Stakeholder engagement and feedback mechanisms at the quality

assurance process

*Participants: QA Team*

**March 12**

10:00 – 11:30 Review of academic programs

*Participants: QA Team*

11:30 – 11:45 Coffee-break

11:45 – 13:00 Reviewing and Establishing QA tools

*Participants: QA Team*

13:00 – 14:00 Lunch

14:00- 14:30 Briefing to Vice Rector of Academic Affairs